



# ANNUAL REPORT 2012



**Međunarodna mreža pomoći  
International Aid Network**



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*International Aid Network, IAN ([www.ian.org.rs](http://www.ian.org.rs)), is a local non-governmental humanitarian organization active since 1997 in the field of mental health promotion, as well as in cross-border human rights protection through provision of psychological, medical, educational, legal and informational assistance to torture survivors and their family members, PLHIV, persons with disabilities, people with mental health problems, refugees, women, internally displaced persons and other vulnerable persons in Serbia. IAN has four Programme Departments: Health (Including Center for Rehabilitation of Torture Victims, Mental health and HIV/AIDS sectors), Human Rights, Research and Educational Department.*

## Introduction letter

Dear colleagues and friends,

We are presenting the Annual Report of International Aid Network for 2012. At the end of 2012 IAN, as a local civil society organization, has celebrated 15 years of its work in Serbia and the region.

The report summarizes the highlights from the year 2012, a year in which we continue our efforts in fulfilling our vision “the region of South Eastern Europe to become a civil society where human rights and well-being of all are respected”.

During 2012 IAN has had numerous project and financial challenges before it. By investing huge efforts into improvement of internal management system and fundraising, we have managed to ensure further development and even expansion of our activities to new strategic areas, we have created partnerships with new donors and secured support from new funding programmes.

IAN has continued its yearlong commitment to eradicating torture and impunity in Serbia and the Balkan region implementing projects focused on provision of comprehensive rehabilitation for victims and building capacities of stakeholders to prevent and report on torture through the project “Torture Prevention and Rehabilitation Programme”, “Centre for Rehabilitation of Torture Victims” and “Psycho-Social rehabilitation programme for torture victims in target regions in Bosnia and Herzegovina through CTV and IAN mobile teams” and “Cooperation in Torture prevention”. The above projects are funded by the European Union through European Instrument for Democracy and Human Rights and UN Voluntary Fund for Victims of Torture.

Our HIV section continued with providing different educational trainings in order to increase knowledge of health care workers required for improving care and treatment of people living with HIV, improve the quality and effectiveness of programs conducted by the implementing unit of the Global Fund.

Within our Educational department, IAN Telecentar, we continued the international project “Shared Learning and Community Digital Inclusion through Telecentre Service” devoted to development of telecentres through networking and exchange of practices between community organisations from Serbia, Romania, Latvia and Moldova. Our yearlong donor and partner, International Women’s Club from Belgrade, supported us through the project “Women education for employment” focused on empowerment of single mothers as well as women in the women prison in Pozarevac. With the support of Digital Agenda, after the IT training for seniors realized in eight Serbian cities, for the second year in a row we have organized the intergenerational Silver Surfers IT competition. With the support of the German foundation Shuler Helfen Leben, we have started the project “Leave a Different Fingerprint on the World”. It is intended for children and youth with behaviour problems or who have committed offences for which the court has issued a diversion order or alternative sanction. In cooperation with libraries in Serbia and Croatia IAN is implementing a cross-border project “Libraries for a new age” aimed at building the capacities of libraries and exchange of best practices. Finally, IAN has started two international projects within the EU Life Long Learning programme, “Telecentre Multimedia Academy” aimed at development of media literacy and “UnitelIT” which would support the development of the telecentres network in Serbia as well as on the European level.

Our ability to prevail in light of the economic challenges of 2012 had as much to do with the strength of our character as with the strength of our services and solutions. Time after time, IAN has demonstrated the rare ability to transform adversity into opportunity and 2012 was no exception.

By never losing our focus on beneficiaries and continuing to strategically diversify, we have emerged a smarter and stronger organization.

On behalf of the entire IAN staff I would like to thank you for your support.

Sincerely yours,

Ivan Stojilovic

President, International Aid Network



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**CENTER FOR  
REHABILITATION OF  
TORTURE VICTIMS**

# CENTER FOR REHABILITATION OF TORTURE VICTIMS

The main objectives of CRTV include provision of psychiatric, psychosocial, medical and legal support to victims of war-related or civil torture and their family members and other discriminated and underprivileged groups whose human rights are violated by the authorities. We aim to provide comprehensive rehabilitation and prevent further deterioration of their condition and, thus, enable them to integrate and become active members of the community.

We work on prevention of torture and organized violence in our society by raising public awareness on the issues of torture and violation of human rights, as well as by advocating for establishment of independent national mechanisms for prevention of torture, what is actual obligation of the state of Serbia accepted by the ratification of the UN Convention against torture and other cruel, inhuman or degrading treatment or punishment, and by ratifying the Optional Protocol to the Convention (OPCAT) in 2006.

## Prevention of torture and Rehabilitation Programme

(November 2010 – October 2013)

### Donors:

European Commission through EIDHR

United Nations Voluntary Fund for Victims of Torture

### Contact person:

Nataša Cvetković Jović,

[ncvetkovic@ian.org.rs](mailto:ncvetkovic@ian.org.rs)



### Project description:

The project contributes to eradicating torture and impunity in Serbia and the Balkan region through provision of comprehensive rehabilitation for victims and building capacities of stakeholders to prevent and report on torture (Ombudsman office, associations gathering people from marginalized groups) as well as campaigning against torture and culture of violence.

### Activities and results in 2012:

Comprehensive rehabilitation programme is on-going activity that Centre for Rehabilitation of Torture Victims provides due to supporting torture victims and their family members. Services available to beneficiaries (psychological, medical, legal and educational support) are provided in the centre and during the field visits. Case management principles have been applied in work with CRTV beneficiaries in order to improve coordination of the staff work as well as address, as much as possible, torture victims and family members' needs and empower them to overcome consequences of traumatic experiences and re-take active role in their own lives.

Summary of the results achieved by IAN CRTV staff in 2012:

Through CRTV activities conducted in 2012, psychological support and case management services were provided to 415 clients, 334 clients got medical assistance consisted of specialized medical examinations and treatment, 60 received legal aid in form of counselling and representations before the court, while 53 beneficiaries were involved in educational programs for psycho-social rehabilitation and professional empowerment (IT courses, English lessons and Social skills trainings). As in previous years of IAN CRTV functioning, most of the clients (354) were those with experience of war-related torture, whereas 61 clients experienced torture in post-war period, mostly by the members of police forces, as well as by medical and prison staff. Among these current victims of

torture assisted by IAN in 2012, 27 were coming from vulnerable groups such as psychiatric users, Roma people, drug users, PLWHIV, LGBT and have been referred to IAN by associations gathering mentioned vulnerable categories, that IAN is collaborating with.

Contributing to the global fight against torture and awareness raising among general and professional public of the torture related issues, in 2012 as in the last 12 years, IAN CRTV commemorated 26 June - UN International Day of Support to Torture Victims, stressing importance of further torture cases' prevention as well as necessity and State obligation to provide rehabilitation and reparation for those who already experienced torture. Being part of the global movement for eradication of torture and support to torture victims, in 2012 IAN CRTV continued its efforts on strengthening collaboration with the members of IRCT – the International Rehabilitation Council for Torture Victims ([www.irct.org](http://www.irct.org)), through good practices exchange and participation in designing joint project proposals.

Additionally in 2012, members of IAN CRTV actively participated in realization of regional qualitative research on the issue of dehumanization, organizing focus groups and in-depth interviews in relation to this topic with the relevant stakeholders in Serbia.

## Centre for Rehabilitation of Torture Victims

(2002 – now)

### Donors:

European Commission through EIDHR

United Nations Voluntary Fund for Victims of Torture

### Contact person:

Jelena Lončarević

[jbakalic@ian.org.rs](mailto:jbakalic@ian.org.rs)



### Project description:

Provision of comprehensive assistance to torture victims and their family members on the territory of Serbia, through efficient psychotherapeutic, medical, legal and psycho-social assistance, provided by IAN CRTV staff in the centre and at the field. Moreover, activities have been organized in order to support and assist groups ill-treated and discriminated against, whose human rights are threatened on ethnical, religious, gender or any other socially depriving factors (e.g. psychiatric patients, drug users, people living with HIV/AIDS, etc.).

### Activities and results in 2012:

Total of 270 beneficiaries in Serbia have been supported and assisted through activities of IAN CRTV in 2012. Among them, 207 torture victims and family members are newly registered and assisted for the first time in the year reported on. They've been provided with comprehensive services, both in the IAN premises and through activities of CRTV mobile team.

As number of asylum applicants in Serbia coming from outside the region has been increasing in recent years (asylum seekers in 2011) with no system established for recognizing torture victims among them, in 2012 IAN CRTV actively participated in Working group aimed to networking and building capacities for improvement of migration policies in Serbia, contributing with the expertise aimed to recognition and adequate treatment of traumatized migrants (asylum seekers and readmitted people) with experience of torture.

## **Psycho-social rehabilitation programme for torture victims in target regions in Bosnia and Herzegovina through CTV and IAN mobile teams**

(2004 – now)

### **Donors:**

United Nations Voluntary Fund for Victims of Torture

European Commission through EIDHR

### **Contact person:**

Jelena Lončarević

[jbakalic@ian.org.rs](mailto:jbakalic@ian.org.rs)

### **Project description:**

Provision of rehabilitation services (psychological, psychiatric and medical assistance) to torture victims and members of their families on the territory of Bosnia and Herzegovina, irrespectively to their ethnic origin, nationality, religion or beliefs. In addition, project contributes to advocating for rights of torture victims and raising capacities of Associations of ex-detainees in their fight against torture as well as to knowledge exchange among organizations dealing with torture victims' rehabilitation in the Balkan region. The project has been realized as a joint action of IAN CRTV from Belgrade and Centre for Torture Victims (CTV) from Sarajevo, mainly through series of rehabilitation teams' field visits.

### **Activities and results in 2012:**

Thanks to mobile team activities which are essential for proactive approach to beneficiaries and making IAN services easily available to them, overall 216 torture victims in Bosnia and Herzegovina have been assisted in 2012 through 10 field visits. Most of the work is continuation of the one started in previous years, which provided beneficiaries with the opportunity to have long-term support and to keep under control own physical and psychological condition for longer period of time. At the same time, recommendations of the "old" clients and great number of torture victims living at the territory of B&H influenced that there was significant number of beneficiaries (123) who contacted IAN mobile team for the first time in 2012.



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# **MENTAL HEALTH**

## Torture Prevention and Rehabilitation Programme

### / Prevention activities

#### Donors:

European Commission through EIDHR  
United Nations Voluntary Fund for Victims of Torture

#### Contact person:

Natasa Cvetkovic Jovic  
[ncvetkovic@ian.org.rs](mailto:ncvetkovic@ian.org.rs)

#### Project description:

At the end of 2010 IAN started a three year project for torture prevention and rehabilitation of victims, in partnership with Global Initiative on Psychiatry (GIP), Netherlands. The project contributes to eradicating torture and impunity in Serbia and the Balkan region through provision of comprehensive rehabilitation for victims and building capacities of stakeholders to prevent and report on torture (Ombudsman office, associations of people from marginalized groups) as well as campaigning against torture and culture of violence.



#### Activities and results in 2012:

As continuation of the first project year that was marked with strong networking and partnership building activities, second year of the project implementation was the period of intensive work in areas of torture prevention. As activities were carried out according to the action plan, IAN significantly raised its capacities. Several great achievements were made in torture prevention: strong cooperation with the Ombudspersons office and civil society in the area of systematic monitoring resulting in IAN became part of the National Preventive Mechanism responsible for systematic monitoring of psychiatric institutions, greater visibility of torture among beneficiaries and public, empowered associations of users who are in risk of torture, and stronger networking, lobbying and advocacy within civil society. Capacities of CSOs gathering groups at risk of torture and ill treatment (Roma, drug users, users of mental health services and young people with multiple vulnerabilities) were upgraded as they grew organizationally with new projects. They raised their capacities in terms of personal empowerment to act as human rights defenders, they also raised public awareness about their experience of torture and specific vulnerability.



In the work of newly established Serbian National Preventive Mechanism (NPM), independent and professional monitoring of closed institutions has central part in the way it is defined in Option Protocol to the UN Convention against Torture. During second year of the project implementation newly established NPM had intensive activities in the country and internationally and received very positive response from local civil society, as well as important international recognition. IAN Experts

## IAN ANNUAL REPORT 2012

Dr Djordje Alempijevic, IAN's and forensic expert of NPM, and Dr Vladimir Jovic, IAN psychiatric expert, are important part of the monitoring teams in newly established NPM. Having in mind that main aim of the monitoring visit is to discourage institutions and individual from practicing cruel, ill treatment and torture, ongoing presence of the medical experts is showing very good results. Constant presence of the NPM (before Ombudsperson NPM) in psychiatric hospitals, prisons and police stations, and openness to the on-going dialog with decision makers allow us to use this approach and they present foundation that was build in by work of IAN and other civil society organizations and Ombudsperson in previous year.

In the area of public awareness about torture there were several events, artistic performances, round table discussions and more frequent media reporting about torture that influenced the wider public. Promotion of the project is constant activity and it is carried out through press conferences, through the print and electronic media through the contacts with other NGOs, professional public and associations of vulnerable people and, as every year, through the events in Commemoration of the 26th of June, UN International Day in Support to Victims of Torture. This year commemoration of 26th June UN included series of events and it was organised like a small festival against torture. The event was held on 26th and 27th June. The whole event consisted of press conference, two artistic performances and two round tables . Victims of torture or persons who are members of social groups at risk of torture - members of Centar "AS" and association "Dusa", led by French actor Richard Grolleau performed two theatrical workshops "Seagull or about Love" and "Where is the body of the soul". Workshops were followed by round tables, putting a particular accent on dehumanisation of the persons belonging to vulnerable groups, which may easily lead to torture or other inhuman treatment. The whole event was very well visited and what is very important for us, large number of beneficiaries – members and clients of "AS" , "Dusa" and other user associations was present. ([www.ian.org.rs](http://www.ian.org.rs), [www.czkd.org](http://www.czkd.org)).



After initiating the regional research activity in previous year, five research teams in the region have worked in implementing research and collecting qualitative data on dehumanisation, two from BiH, Croatia, Albania and Serbia. Three draft reports are sent and two other reports are currently in the phase of finalisation. The constant communication between research coordinator and research teams was supportive for research teams to organize their research implementation in line with the overall goal: to understand mechanisms and factors of dehumanisation. The results coming from the studies will be used in third project year to foster regional campaign against violence and raise awareness about this highly important issue all over the region.

## Cooperation in Torture Prevention

### Donors:

European Commission through EIDHR

### Contact person:

Violeta Andjelkovic

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### Project description:

Overall project objective is to contribute to eradication of torture and impunity in Serbian society by preventing torture in places of detention. Specific objective is to improve the efficiency of monitoring, documentation and reporting of torture in places of detention by the National Preventive Mechanism (NPM).

Expected results:

- Capacity building and stronger involvement of Serbian civil society organizations (CSO) in the work of NPM
- Building capacities of Ombudsperson's office through seminars, and sharing expertise with regional and international National Preventive Mechanism
- Raising awareness on human rights and importance of NPM in torture prevention among wider public

### Activities and results in 2012:

The first period of project implementation was marked with planning activities and communication among project staff and with associates, discussing issues and best ways to implement the project as well as achieve the project results. Consultation process among civil society organisations (CSOs) regarding creation of the Platform on the Role and Cooperation of Civil Society in the Work of National Mechanism for the Prevention of Torture (NPM) included four round table discussions and several meetings. Together with representatives of CSOs active in the field of human rights protection, with experience in monitoring of closed institutions, we created Platform draft. It was then presented to wider group of CSOs and taking into account their suggestions we created final version of the Platform. Awareness raising activities started with public performance for wider public. It was theatre play based workshop named "Where is the body of the soul", performed by the members of CSO "Dusa" ("Soul") who are users of psychiatric services. The performance offered the possibility for wider public to become aware of problems vulnerable groups in danger of torture face in their lives. This period was also dedicated to engagement of IAN and associates in the work of NPM. Monitoring visits were held regularly and we continued with development and finalisation of methodology for monitoring of psychiatric institutions, together with Ombudsperson. The rest of the project activities will take place in the next period of project implementation and we expect all the activities go as planned, with all outputs and indicators achieved.



## Education of health care professionals

### Donors:

Youth of JAZAS through the Global fund project

### Contact person:

Biljana Petrovic

[bdjordjevic@ian.org.rs](mailto:bdjordjevic@ian.org.rs)



### Project description:

The project represents a continuation of wider concept on continuous education for health care workers on the territory of Serbia that we have implemented since 2010. The aim of education is to increase knowledge and reduce stigma of health care workers required for improving care and treatment of people living with HIV. Training program, methodology and subjects were based on the results of research about knowledge, attitudes and behaviour of health care workers that IAN carried out in 2010. The plan is to educate 144 health care workers through three day trainings and 731 health care workers through the series of lectures conducted by their colleagues who had previously gone through our three day training.

### Activities and results in 2012:

In the period 1.6.2012. to 31. 12.2012. we carried out 4 three days trainings and 5 lectures.

Trainings implemented:

- Loznica 7 - 9.6. 2012 for 30 participants
- Novi Sad 27 - 29.2012 for 15 participants
- Vranje 1 - 3. 11. 2012 for 26 participants
- Krusevac 24 - 26. 12. 2012 for 5 participants

All 5 lectures were held in Loznica (General Hospital and Health Care Center) with 191 health care professionals educated. During 2012, through trainings and lectures we have educated 267 health care workers.

The results of evaluation and test of knowledge show positive effects of education. Results of tests of knowledge show an increase in the level of knowledge and awareness about HIV. Evaluation results also show that participants of trainings and lectures are very pleased that there is a systematic training of health care workers on HIV. General assessment of all trainings was 4.75 out of 5. Willingness of certain number of participants to become our teachers and assistants in the second phase of the project is considered as a major success.



By the end of the project we are supposed to carry out two more trainings for 44 health care workers and to educate 564 health care workers through lectures.

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**TELECENTAR**

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**E**ducational Department (or IAN Telecenter) ([www.ian.org.rs/education](http://www.ian.org.rs/education)) was established within IAN in 2001. The aim of IAN Telecenter is to develop competencies required for active participation in the knowledge economy, for finding a new/better job and adjusting to the needs of labour market.

## Women Education for Employment

[www.ian.org.rs/education/projectsandactivities/UP](http://www.ian.org.rs/education/projectsandactivities/UP)

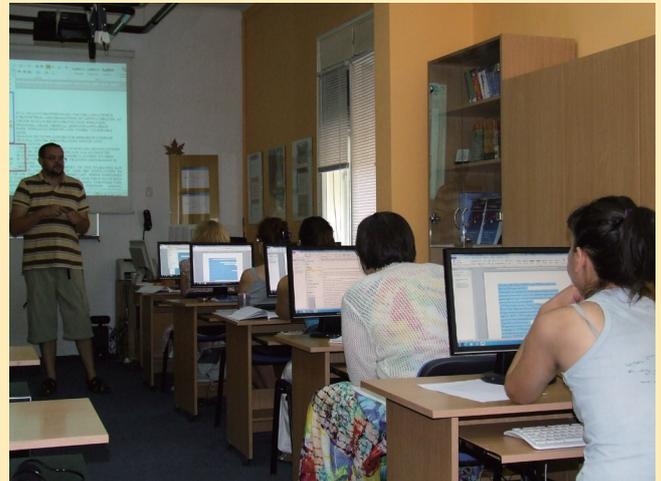
### Donor:

International Women's Club, Belgrade

### Contact person:

Ivana Vidakovic, [ividakovic@ian.org.rs](mailto:ividakovic@ian.org.rs)

Gordana Stankov Stojilovic, [gstankov@ian.org.rs](mailto:gstankov@ian.org.rs)



### Project description:

Since 2010 with the support of IWC Charity IAN implements projects with a range of educative, practical trainings and job search workshops for women. Women included in the program are multiply vulnerable. The advantage is given to single mothers and women victims of violence. The project includes women from the territory of Belgrade and a part of activities are realised in the only women prison in the town of Pozarevac.

### Results in 2012:



In 2012, 61 women have been included in the program and have finished the various trainings. They attended computer classes (35 in Belgrade and 26 in Pozarevac prison), while 21 of them acquired ECDL Start certificate and 40 of them IAN certificates. 12 women completed English language course. In addition, 25 women have finished job search training program (Job application and CV writing, Preparation for an interview with employer, Active Job searching, Presentation and communication skills) and have increased abilities to be active on the job market.

Within this project women beneficiaries have attended also the web design courses and during the training program they have created bi-lingual web pages about the IWC Christmas Charity Bazaar for 2011 ([www.ian.org.rs/iwcbazar2011](http://www.ian.org.rs/iwcbazar2011)) and for 2012 ([www.ian.org.rs/iwcbazar2012](http://www.ian.org.rs/iwcbazar2012)).

During and/or upon the end of the project 30% of women who entered the programme as unemployed found a job.

## Leave a Different Fingerprint on the World

[www.ian.org.rs/DifferentFingerprint](http://www.ian.org.rs/DifferentFingerprint)

### Donor:

Schuler Helfen Leben

### Contact person:

Ivan Stojilović

[istojilovic@ian.org.rs](mailto:istojilovic@ian.org.rs)

### Project description:

The project started in October 2012 and will last for 2 years. It will develop efficient programme for youth with behaviour problems (offenders and children with antisocial behaviour) and ensure supportive environment, structure, social and psychological treatments focused on rehabilitation to help young delinquents turn to positive behaviours. It will include 1) Skills trainings for professional empowerment and raising employability, 2) Psychological support 3) Re-socialisation activities to prevent further delinquency, motivating youth to embrace new life styles 4) Raising awareness on importance of youth delinquency prevention. IAN will implement the project in close cooperation with institutions and organisations working with children with behaviour problems.

### Results in 2012:

At the beginning of the project implementation strategic partnerships have been established with the



Belgrade City Centre for Social Work and Home for Upbringing of Children and Youth Belgrade (former Home "Vasa Stajic"), institutions that have a primary role in social care for children with behaviour problems and young offenders.

A press conference was organised on November 6, 2012 to present the project to the wider public and inform all potential organisations, institutions and individuals involved in working with the target beneficiaries about the services and support available for the children with behaviour problems.

During the first three months, 37 children have been included in some of the project activities. 25 of them attended IT workshops and acquired basic computer skills. 13 currently attend the ECDL program that includes 20 classes for each of the 4 IT modules.

A Youth Club has been established, as a place where the children would have a combination of educational and fun activities in the selection and creation of which they themselves participate. The Club is open once a week, on Saturdays, in IAN premises. The structure of the Club activities usually involves 2 components: a creative educational workshop and entertaining activities. Young volunteers, students from various faculties, provide assistance in realisation of club activities.

Children as well as interested parents receive counselling support aimed at improving the overall behaviour of children.

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## Libraries for a new age

[www.ian.org.rs/bibliotekezanovodoba](http://www.ian.org.rs/bibliotekezanovodoba)

### Donor:

European Union, Cross-Border Programme Croatia-Serbia

### Contact person:

Gordana Stankov Stojilovic

[gstankov@ian.org.rs](mailto:gstankov@ian.org.rs)



### Project description:

The project involves 3 partners in Serbia and 5 partner libraries in Croatia, while IAN acts as a Lead organisation. It aims at developing capacities of libraries as modern community knowledge centres and support cross-border exchange of experiences and transfer of know-how between Serbian and Croatian libraries through different workshops and other activities.

It also strives for supporting social, economic and cultural inclusion and alleviation of poverty of marginalised groups (unemployed youth with focus on women, disabled persons, seniors) through libraries - provision of non-formal education, access to computers and internet and support services relevant for lifelong learning, social inclusion and/or active participation in the labour market. In addition, this cross-border project will promote intercultural cooperation, networking and local and regional partnerships aimed at social, cultural and digital inclusion of citizens

## Results in 2012:

The project started in November 2012 and in the first two months of the project the partners held the first coordination meeting and started preparations their individual roles within the project.

## Silver surfers

[www.ian.org.rs/dogadjaji/srebrnisurferi.htm](http://www.ian.org.rs/dogadjaji/srebrnisurferi.htm)

### Donor:

Digital Agenda

### Contact person:

Ivan Stojilović

[istojilovic@ian.org.rs](mailto:istojilovic@ian.org.rs)

### Project description:

The year 2012 was named the European Year for Active Aging and Solidarity Among Generations . Active aging means aging in good health with greater independence and continued participation in civic and community life. Active aging may provide opportunities for seniors to stay in full working strength and to share their experiences, to continue to play active roles in society, as well as to have longer and a more fulfilled lives.

For about 100 of our senior citizens from 8 towns across Serbia, access to the vast digital spaces and resources offered by the Internet has opened up, thanks to project Silver Surfers. This project has been designed and implemented by IAN, with financial support from the [Digital Agenda](#)

Administration within the Ministry of Culture, Media and Information Society.

### Results in 2012:

In cooperation with [partners](#) across Serbia, including libraries, civil society organizations and schools, basic IT courses were organized in eight towns (Belgrade, Novi Sad, Hrtkovci, Cuprija, Ljig, Niš, Kragujevac, and Raca), attended by 115 seniors age 55 or over. With courage and lots of enthusiasm they acquired skills for basic computer and internet use.

In order to show that grandchildren can be of great support to their grandparents in mastering computer use and to stress the importance of intergenerational support in bringing digital literacy to seniors, the second part of the project included an IT grandchildren-grandparents competition. Fifteen pairs, consisting of a grandparent older than 55 and a grandchild younger than 13, competed in the final competition after successfully passing the qualifications in their hometowns. Their task was to be quick and provide accurate answers to 30 interesting questions from various fields in an online quiz, using the internet to search for necessary information. The most successful team won a laptop, and a special prize was awarded to the oldest contestant aged 76, who impressed the audience and other competitors with his skills, demonstrating that the golden period of life can really be such if one has an active attitude towards life in the third age.



*I moji baka i deka koriste računar*

*Srebrni surferi*

### Shared Learning and Community Digital Inclusion through Telecentre services

[www.ian.org.rs/events/2012BelgradeWorkshop.htm](http://www.ian.org.rs/events/2012BelgradeWorkshop.htm)

#### Donor:

Fund for an Open Society Serbia

#### Contact person:

Ivan Stojilović

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#### Project description:

The project aimed at targeted and assistive exchange of knowledge and ideas between telecentre networks in four countries: Romania, Serbia, Latvia and Moldova. All four organizations are members of [Telecentre-Europe](#).

### Results in 2012:

Within the project 4 workshops were organised, one in each country, as a part of study visits to the participating countries.

The first workshop "ICT for development and telecentres services" was organised in Timisoara, Romania in January 2012. The second three-day workshop "Social entrepreneurship and Sustainability" was held in Belgrade in February. Third workshop „ICT for employability and telecentre services" was held in Riga, Latvia in July. And the last one "Citizenship and participatory community development" was held in Moldova during September 2012.

Through the workshops telecentre managers and staff had an opportunity to learn about successful practices through which the telecentres could expand their actions in the community and offer more sustainable services to citizens.

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## Uniting Europe through digital empowerment (UnitelT)

<http://www.ian.org.rs/events/UnitelTkickoff.htm>

### Donor:

European Union – Life Long Learning Programme (Transversal programme - KA3-ICT Networks)

### Contact person:

Gordana Stankov Stojilović

[gstankov@ian.org.rs](mailto:gstankov@ian.org.rs)



### Project description:

UnitelT project aims at sharing knowledge, exchange of practices, set up debates in key topics and develop new strategic partnership involving actors across societal domains to contribute to overcome the digital divide and promote the acquisition of digital competences by groups-at-risk of exclusion.

UnitelT is a 36 months network project whose implementation is managed by a consortium led by the Telecentre-Europe AISBL network and 7 of its member organizations from Malta (Malta Communication Authority - MCA), Serbia (International Aid Network - IAN), Hungary (Foundation for Development of Democratic Rights - Demnet), Latvia (Latvian Information and Communications Technology Association - LIKTA), Belgium (Interface3 asbl), Romania (Educating for an Open Society Foundation EOS), Croatia (Telecentar) and the European Students Union (ESU).

### Results in 2012:

The project started in November 2012 when a kick-off meeting took place in Timisoara. In the following period the network of actors will work on collecting and sharing practices and findings on how digital competence can assist groups at risk of exclusion to reconnect with learning, as a mean to foster employability, social inclusion and social cohesion; and empowering organisations and individuals about their contribution to overcome the challenge of digital divide in Europe.

### Telecentre Media Academy (TMA)

<http://tma.telecentre-europe.org/>

### Donor:

European Union – Life Long Learning Programme

### Contact person:

Ivan Stojilović

[istojilovic@ian.org.rs](mailto:istojilovic@ian.org.rs)

### Project description:

*"...Media literacy relates to the ability to access the media, to understand and critically evaluate different aspects of the media and media content and to create communications in a variety of contexts..."*

*"...Media literacy is a matter of inclusion and citizenship in today's information society. It is a fundamental skill not only for young people but also for adults and elderly people, parents, teachers and media professionals..."*

Telecentre Multimedia Academy (TMA), a 24-month project aimed at designing, developing and piloting a learning programme on media literacy addressed to adult learners.

The programme will equip learners with skills related to understanding, use and production of media based on ICTs, including audio-visual and photography.

The project is implemented by a consortium led by the [Telecentre-Europe](#) AISBL and the partner organizations from Croatia ([Telecentar](#)), Serbia ([International Aid Network - IAN](#)), Hungary ([Foundation for Development of Democratic Rights - Demnet](#)), Spain ([Esplai Foundation](#)), Latvia ([Latvian Information and Communications Technology Association - LIKTA](#)), Romania ([Educating for an Open Society Foundation EOS](#)) and Lithuania ([Langas i Ateiti - Window to the Future](#)).



## Lifelong Learning Programme

### Results in 2012:

The project started in November 2012, when a kick-off meeting was held where the partners came together for discussing the objectives, deliverables, schedule, impact and work packages of the project.

At the end of the project, TMA will make available:

- The report "Study on media literacy programmes in Europe for adult learners"
- A full and validated programme on media literacy for adult learners, completed with learning materials and teachers materials, in 8 languages;
- 6 Telecentre Multimedia Academy in Europe;
- A website as reference point for adult media literacy in Europe;
- Raised awareness about the need of further efforts to support media literacy for adults in Europe, to promote inclusion and full and equitable participation in society.

**IAN ANNUAL REPORT 2012**

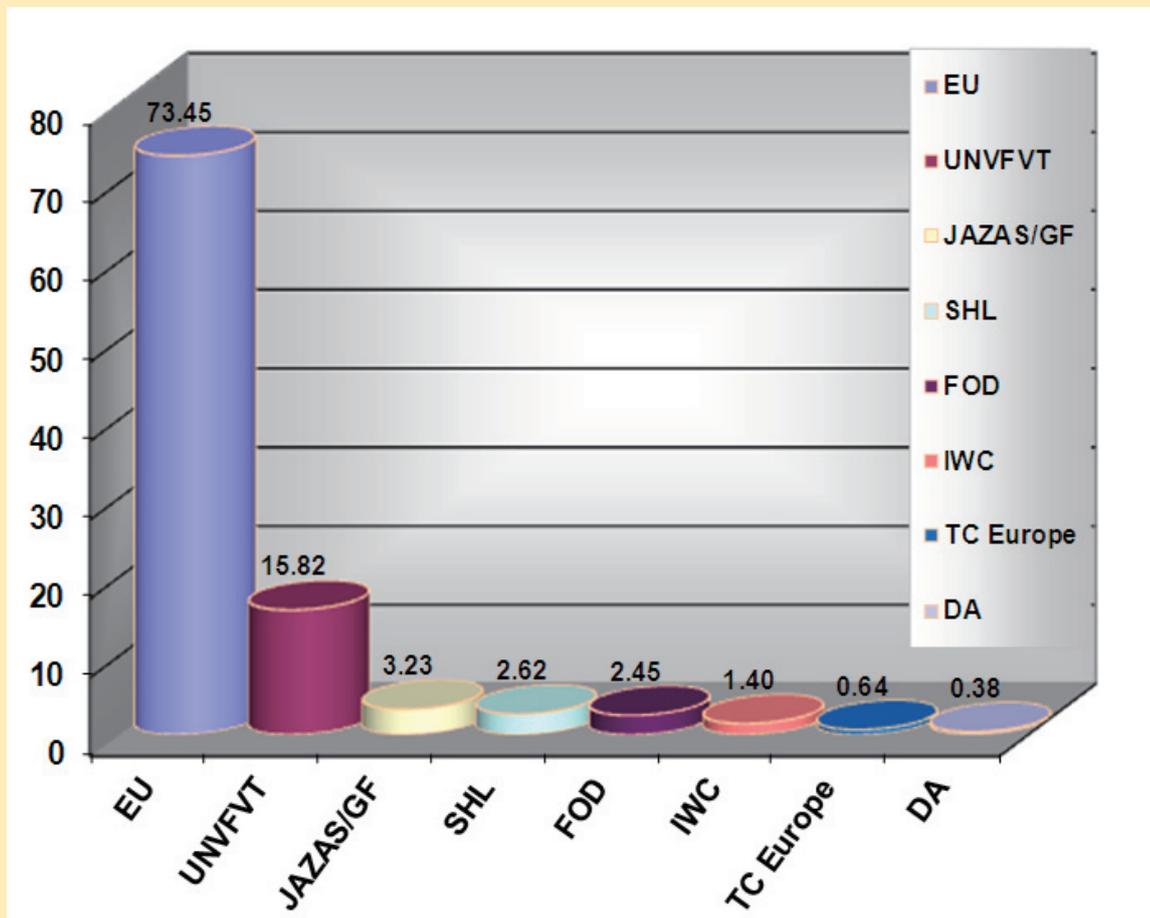
# **SOURCES OF FUNDING**

## SOURCES OF FUNDING

In year 2012 IAN activities were supported and financed by 7 international donors and in a very small percentage by The Government of the Republic of Serbia.

Total donations are presented in the table below:

DONORS – FUNDS IN 2012	INCOME (IN EURO)	%
EU - European Union	419,650.89	73.45
UNVFVT - United Nations Voluntary Fund for Victims of Torture	90,404.75	15.82
JAZAS / Project of The Global Fund to Fight AIDS, Tuberculosis and Malaria	18,468.00	3.23
SHL – Schüler Helfen Leben	14,963.00	2.62
Fund for an Open Society	14,013.95	2.45
IWC - International Women's Club	8,000.00	1.40
Telecentar Europe	3,655.00	0.64
Republic of Serbia, Ministry of Culture, Media and Information Society (Digital Agenda)	2,167.13	0.38
<b>TOTAL</b>	<b>571,322.72</b>	<b>100</b>





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